

HP SmartFriend.
Your own personal help desk.



With HP SmartFriend, you get fast, friendly answers to your PC software questions. We're ready to help you do what you want to do with these PC software programs at the levels specified.

Acrobat® Reader® (B,I,A)	Microsoft® Word (B,I)
Adaptec Easy CD Creator (B,I,A)	Microsoft® Works 6.0/Money 2002 Standard (combo CD) (B,I)
Adobe® Photoshop® (B,I,A)	Microsoft® Works 7.0 w/Office Student and Teacher 2003
Adobe® Photoshop® Elements 3.0 (B,I,A)	Trial and Microsoft® Money 2004 (combo CD/DVD) (B,I,A)
American Greetings® (B,I,A)	Musicmatch Jukebox v6.1 to v8.0 (B,I,A)
AOL (B,I,A)	My DVD 8 Premier (B,I,A)
Digital Media Studio Deluxe Suite V7 (B,I,A)	Norton AntiVirus™ 2002, 2003, 2004, 2005 (B,I,A)
HP RecordNow (B,I,A)	Norton AntiVirus Internet Security™ (B,I,A)
Intellimover (B,I,A)	Norton Ghost 10.0 for Windows® 2000/XP (B,I,A)
InterMuteWeb Privacy and Protection Suite (B,I,A)	Panda Software (B,I,A)
iTunes w/QuickTime (B,I,A)	PC-Doctor® (B,I,A)
Intuit® Quick Books® (B,I)	Print servers (Linksys®/Netgear®) (B,I,A)
Intuit® Quicken® (B,I,A)	ReadIris (B,I,A)
Kodak EasyShare (B,I,A)	RealPlayer® (B,I,A)
McAfee® (B,I,A)	RealOne Player (B,I,A)
Microsoft® Small Business Accounting (B,I)	RecordNow!™ 7.22 w/Sonic Express Labeler (B,I,A)
Microsoft® Access Database (B,I,A)	RecordNow!™ v4.5 to v7.2 (B,I,A)
Microsoft® Communicator (B,I)	Roxio Easy CD Creator® (B,I,A)
Microsoft® Excel Spreadsheet (B,I,A)	ScanSoft PaperPort® (B,I,A)
Microsoft® Frontpage (B,I,A)	SpySubtract (B,I,A)
Microsoft® Live Meeting (B,I,A)	StompSoft Data Security Suite (B,I,A)
Microsoft® Microsoft Office Live (B,I)	Trial and Microsoft® Money 2004 (combo CD/DVD) (B,I)
Microsoft® Money (B,I)	WeatherBug® (B,I,A)
Microsoft® Office (B,I,A)	WildTangent™ 3D Web Driver v2.0 (B,I,A)
Microsoft® Outlook (B,I,A)	WildTangent™ Game Channel (B,I,A)
Microsoft® Picture It (B,I,A)	WinDVD 5 Player Basic v5.1 to v7.1 (B,I,A)
Microsoft® Powerpoint (B,I,A)	WinDVD Creator 2 (B,I,A)
Microsoft® Project (B,I)	WinDVD SE v4.0 (with optional v5.1 upgrade) (B,I,A)
Microsoft® Publisher (B,I,A)	WordPerfect® (B,I,A)
Microsoft® Visio (B,I,A)	Zero-Knowledge® Freedom® (B,I,A)
Microsoft® Windows® Media Player (B,I,A)	ZoneAlarm® (B,I,A)

B= Basic

I= Intermediate

A= Advanced

With HP SmartFriend you have a certified HP Total Care expert at your fingertips, any time, day or night.

Additional software titles will be included as they become available.